

Social Accountability Report Fiscal Year 2023



Purpose and Responsibility



Throughout the history of Friendship Village Sunset Hills, the organization has made a commitment to give back to the communities it serves. Located in Sunset Hills, Mo., the organization is home to approximately 700 seniors and employs more than 370 people from the St. Louis metropolitan region.

The following report shares the Social Accountability results for Friendship Village Sunset Hills for Fiscal Year 2023 (July 1, 2022 through June 30, 2023) and explains in detail the organization's contributions. Community support took place in FY2023 through a wide range of people, including residents, board members, employees, and our community partners.

Purpose and Responsibility



According to the organization's Articles of Incorporation, Friendship Village of South County, d/b/a Friendship Village Sunset Hills, was organized on May 20, 1976, for the purpose of constructing, building, owning, operating and maintaining a home for the senior community. Its purpose is to provide housing, nursing care, and other services to seniors. Our community enables its residents to live safe, productive and independent lives.

Friendship Village Sunset Hills offers a full continuum of services for residents, including independent living, assisted living, home health, and skilled nursing services. A local board of directors governs Friendship Village Sunset Hills, and all senior services are managed in St. Louis.

Friendship Village Sunset Hills, and its sister community, Friendship Village Chesterfield, are the only two senior living communities in the St. Louis region to provide Life Care, providing unlimited days of advanced care at a predictable rate for life.

A not-for-profit 501(c)3 organization, Friendship Village operates under the guidance of the following mission and vision statements.

Overview



Mission Statement:

Guided by Biblical principles that honor Jesus Christ, provide a loving, warm, gracious and secure environment where all experience physical, spiritual and emotional care.

Vision:

Be a premier provider of care services to seniors in a manner that is honoring to the Lord, Jesus Christ.



Letter from the Board



The Board of Directors of Friendship Village Sunset Hills is pleased to present the Social Accountability Report for Fiscal Year 2023.

Consistent with our Mission and Vision, we seek to serve the senior community with a quality of life that touches body, mind and spirit. The overflow of this quality of life is giving to others. From residents to staff to management, the heart to service is exemplified in this report.

Thank you from the Board to all those who have contributed time, energy and resources to improve the lives of others in your home, in the community and in the greater St. Louis area.

Sincerely,

Keith Utley, Board President

FRIENDSHIP VILLAGE SUNSET HILLS SOCIAL ACCOUNTABILITY ACTIVITIES



Resident Volunteerism



Our Residents' selfless acts of volunteering their time speak louder than words. The Friendship Village Sunset Hills' residents enjoy volunteering inside our community, as well as the community at-large.



Employee Volunteerism



The employees of Friendship Village Sunset Hills go above and beyond their workload. Our employees volunteered in communities across the St. Louis metropolitan area.



Employee and Resident Charitable Activities



Friendship Village Sunset Hills made donations to local deserving charities and community organizations. With the help of our residents, board members, and employees the following organizations received our support.

- Alzheimer's Association
- American Family Association
- American Heart Association
- American Parkinson's Disease Association
- American Red Cross
- Angel Tree Project
- Angel's Arms school supply drive
- Boy Scouts of America - BSA
- Camp Chaos Puppy Rescue
- "Caring is Essential" National Assisted Living Week
- Chamber of Commerce Golf Tournaments
- Feed My People
- Folds of Honor – St. Louis
- Gideons
- God Cares Ministry
- In His Image
- LeadingAge Missouri
- Lindbergh High School Neediest Families

Employee and Resident Charitable Activities



- Lion's Club
- Love on a Leash
- Mercy Health Foundation
- Missouri History Museum
- MEAAA: Mideast Area Agency on Aging
- My Life Medical Center
- Newborns in Need
- Oakville Elementary School "Santa Shop"
- Our Daily Bread
- Respectacle
- Ronald McDonald House
- Sponsorship of Chamber Events
- St. Louis Christmas Caroling Association
- St. Louis Area Food Bank
- St. Luke's United Methodist Church
- St. Patrick Center
- St. Vincent DePaul
- Special School District
- Sunshine Ministries
- Support Dogs, Inc.
- Toys for Tots
- VOYCE
- Washington Middle School

Employee and Resident Charitable Activities



Chamber of Commerce Memberships:

- Crestwood/Sunset Hills
- Kirkwood/Des Peres
- Fenton
- West County
- Affton



Vocational Skills Program



Friendship Village Sunset Hills has been home for over 30 years to a wonderful program that benefits the Special School District of St. Louis. We provided on-the-job training skills for five students enrolled in the program, led by a St. Louis County Special School District teacher and teacher's aid.

Friendship Village Sunset Hills has a cooperative agreement with Special School District. Our Vocational Skills Program is one of thirty-two throughout St. Louis County.

The mission of the Vocational Skills Program is to provide a continuum of supports and services to the students and families to assist students in gaining skills needed to achieve realistic and meaningful post-secondary goals.

An in-kind donation of nearly \$35,000 was provided to the Special School District of St. Louis ranging from space provided for the classroom to the time and talent of our Friendship Village employees. Several of our employees are mentors to the students of this program.

Friendship Village Sunset Hills has proudly hired several students over the years who have gone through this program, and as of FY23, three are still working within the walls of Friendship Village Sunset Hills.

Community Support



- Anodyne Pain and Wellness Solutions
- Arthritis Foundation
- Brown Mackie College
- Camp Chaos Puppy Rescue and Adoption Group
- Concord Elementary
- Concord Trinity Church
- Cor Jesu Academy
- Covenant Theological Seminary
- Duo Dogs
- Elevation Church
- Fenton Fire Protection District
- Girl Scouts
- LeadingAge Missouri
- Lindbergh School District
 - Jazz Band
 - Senior Associates at Truman Elementary
 - Strolling Strings
 - Key Club
- Liguori Mission Team
- Love on a Leash
- Lutheran High School
- Mehlville School District
- Missouri Organ Society
- Missouri Society for the Blind

Community Support



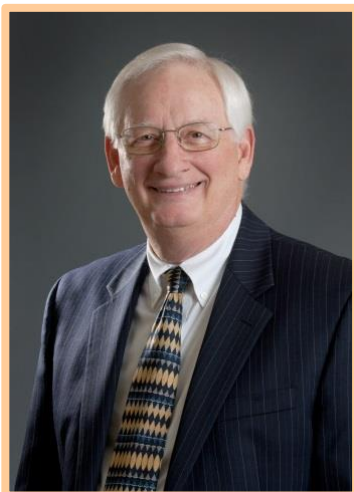
- Nerinx Hall High School
- Oakville High School
- Operation Gratitude
- Pet Therapy (DUO)
- Sappington Elementary School
- Side by Side Ukulele Group
- St. John Vianney High School
- St. Lucas UCC
- St. Louis ARC
- St. Louis Carolers
- St. Louis Food Bank
- St. Louis Teachers Recycle Center
- St. Paul Catholic Church
- St. Pius X School
- St. Simon Early Childhood Center
- Sunset Hills Police Department
- Sunset Pointe Homeowners Association
- Support Dogs
- Syncopated Tappers
- The Independence Center
- The Fabulous Fedoras
- The Sing-Along Sisters
- Vianney High School
- Vitas Hospice
- Visitation Academy
- Webster Works Worldwide

Educational, Cultural and Wellness Outreach



- Belson Hearing
- Directions Tours
- EmpowerMe Wellness
- Financial Seminars
- Fitness testing and lectures
- Friendship Village Book Club
- Friendship Village Train Club
- Managing Stress Educational Session
- Medicare Seminars
- Medicine Shoppe Seminars
- Meghan Torno School of Irish Dance
- Missouri League of Nursing
- Retired Nurses' Group
- Sappington-Concord Historical Society Speakers
- Skin Health Educational Session
- Spectrum Eyeglass
- Spine Health Educational Session
- St. Catherine Laboure Elementary School
- St. Louis Cardinals
- St. Louis County Library
- Sunrise Tours
- VirtuSense Technologies Balance Testing
- Wellness Fair
- Wellness Seminars
- Hosts meeting space to community professionals

Resident Spiritual Support



Rev. Jim Savage,
Chaplain

Friendship Village Sunset Hills has one Chaplain, one Assistant Chaplain, one Associate Chaplain and one Pastoral Care Assistant to meet all the spiritual needs of our residents and staff. Our chaplains also visit our hospitalized residents. Average visits are 14 each week throughout the year.

Funeral/Memorial Services:

- 119 services have been planned and conducted in fiscal year 2023.

1 on 1 Support:

- Our chaplains provide one-on-one spiritual and personal counseling to approximately 84 residents and employees each month.

Bible Studies:

377 Bible studies were held. On average, 112 residents attend Bible study at Friendship Village Sunset Hills, Assisted Living & Memory Care, and our Skilled Nursing & Rehabilitation.

Resident Spiritual Support



Worship Services:

Friendship Village provided 232 worship services (three each Sunday and Mass on Saturday). Approximately 175 people attend worship services held in our Chapel, Skilled Nursing & Rehabilitation, and Assisted Living & Memory Care.

Ongoing Support Groups:

- Care for the Caregivers: Residents as well as visitors from outside the community are welcome at these group meetings.
- Sojourners Grief Recovery Support Group: Support group for residents who have lost a loved one.
- Sojourner's Circle: Circle of friends who gather monthly to support each other in the journey of grief.

Outreach Ministries:

- Friendship Village Sunset Hills has 16 regular volunteers averaging 20 hours per week supporting the Chaplain's Department. Their gifts/talents are singers, instrumentalists, Bible teachers, and preachers.
- We are proud of our longstanding support of Angel Tree Ministries, a ministry that provides Christmas gifts to 600-800 children who have a parent(s) who is incarcerated. FVSH provided gifts to 60 children during this fiscal year.

Taxes



Real Estate: \$1,487,322

Personal Property: \$179,135

Sunset Hills Business License: \$18,512

Total: \$1,684,969



Benevolence



Friendship Village Sunset Hills provides Benevolent Care when a resident's resources diminish and their income cannot support their financial needs.

We also provide our exceptional standard of care to all of our residents in Skilled Nursing & Rehabilitation, no matter what their payment type is or Medicaid reimbursement rates are.

Friendship Foundation



We are fortunate to stay true to our mission because of the generosity of others to our Friendship Foundation.

Friendship Village Sunset Hills has not altered the level of care and service it provides, despite the fact that costs continue to increase and the government continues to offer fewer subsidies for long-term care.

Friendship Village Sunset Hills has contractual agreements with Medicare, Medicaid, and other third-party insurances. Regardless of the reimbursement received, even when it falls short of the cost of care, Friendship Village Sunset Hills will continue providing comprehensive care.



In the Year Ahead



Friendship Village Sunset Hills will continue to work with our community and various organizations to enrich the lives of our Friendship Village family. Below are just a few things we have planned for next year:

- Volunteer opportunities to help residents stay involved in the community
- Educational programs to support residents in staying active
- Benevolent Care program to enrich the lives of our residents
- Community engagement occasions to connect residents with officials and legislators
- Interactive events to enhance employee involvement in their community
- Continue our partnership with the Special School District

Financial



- Resident Volunteer Hours: 4,470
- Resident Volunteer Hours in the Community at-large: 2,000
- AL&MC volunteer hours: 977
- Employee Volunteer Hours: 2,800
- Donations (monetary and in-kind) to Charitable Organizations: \$5,000
- Benevolent Care (including Medicaid care costs): \$717,648

CONTACT INFORMATION

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